

Senior Server and Environments Engineer

up to £46,602 - incl of up to 10% PRP (x2 posts)

Over the last few years, we've been on a huge transformation, bringing our ICT department back in-house. This is a big change for the business, as we re-establish the confidence in a wholly insourced service. It's given us the opportunity to be ahead of the curve, adopting cutting-edge technology and innovating the structure of our systems. In fact, while other councils have only just started to think about an approach like this, we're already using technology similar to the private sector. It's an exciting opportunity to influence 'what's next', connect our ICT department with the wider organisation, and deliver tangible, positive outcomes for both the council and our local community.

As a Senior Server and Environments Engineer, you'll deliver day-to-day operational services of specific applications, upgrades, as well as server and network lifecycle management. Additionally, you'll engage with stakeholders across the council, internal ICT Service colleagues and other departments to support the delivery of our business outcomes. This includes overseeing operational services for the functional team, including event management (monitoring), file services, SME support and Virtual infrastructure management. You'll also ensure there's a consistent delivery of solutions and services that meet quality requirements, as well as satisfying stakeholders' needs.

You'll come with experience of delivering service support for: MS Active Directory and Services, MS SCCM (Asset and Configuration Management), MS SCOM (System Centre Operations Manager), MS Windows Server, VMware, MS Messaging/O365, MCSE: Server Infrastructure (or equivalent experience), MCSE: Cloud Platform and Infrastructure (or equivalent experience). In fact, you may be qualified in one of the last two, or have (or be studying towards) a relevant manufacturer qualification for equipment used, such as CCNA, and CCNE. Importantly, you must have good written, verbal and numeracy skills, and can demonstrate experience of managing or supervising a team of Server and Environments Engineers. Due to the nature of the role, it's important you can work out of hours, including weekends, and provide an on-call service.